

# Faster fixes and unmatched support

## Simplified field service with PowerTrack

When you step onsite, time matters. As a field engineer, the pressure's on to get clean energy assets online and keep them running. AlsoEnergy's PowerTrack application has everything you need — from successful commissioning through ongoing O&M. Field engineers using PowerTrack enjoy reduced callbacks and more closed tickets, saving time and money for better business performance in an industry where every kilowatt counts.



# PowerTrack makes it easy for you to:

**Verify** all devices are connected and communicating

**Compare** actual and modeled data

**Troubleshoot** remotely with actionable diagnostic information

**Receive** prioritized onsite support calls

**Obtain** accurate and detailed information to identify specific parts and services needed to maximize every truck roll

**Improve** time to resolution and time to diagnose

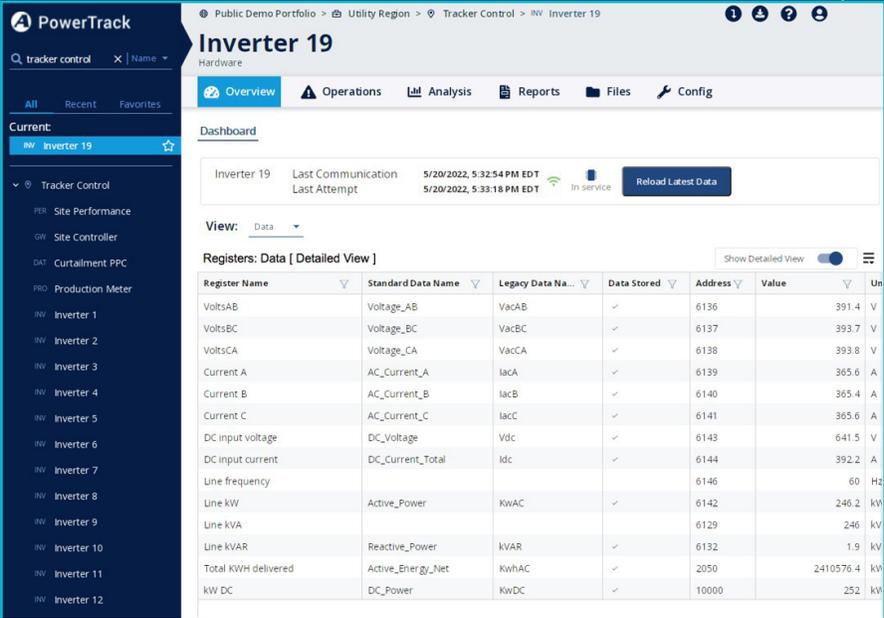
**Improved** workflows with third-party CMMS integration for ticketing

**Receive** reoccurrence reports automatically, configured to your needs

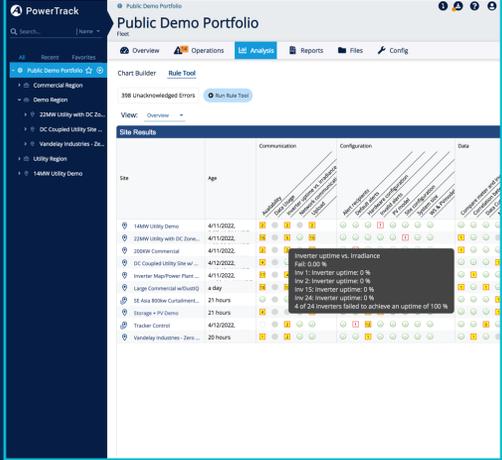


# Essential features and tools

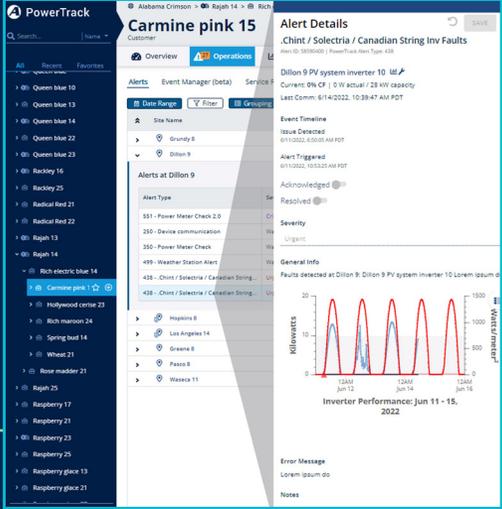
PowerTrack has all the features you and your teams need to improve efficiency, while optimizing system performance.



**Hardware drilldown**  
Get a clear line of sight into hardware data to ensure configuration and communication during commissioning and site visits.



**Confirm fixes onsite**  
Quickly check communication, configuration, data, and performance set-up of the entire site in 30 seconds. Confirm fixes with fault code clearings and check to ensure there are no open issues before leaving.



**Automatic alerting and event management**  
Receive clear and relevant alarm information on tickets for informed decisions about site mobilizations, RMAs, and other corrective measures. Bring the right tools and equipment to site for a first-time fix.

# Get the most out of PowerTrack

AlsoEnergy offers a variety of professional services and resources, including localized and responsive support with engineering assistance, to help you more efficiently navigate commissioning and work orders quicker.

## Remote commissioning support

AlsoEnergy's engineering team helps both EPCs and field service personnel navigate installing and verifying equipment, and provides reports required for smooth commissioning and project closeouts.

## O&M field support

Onsite technicians receive priority access to our team of dedicated support professionals who can help with troubleshooting and expediting RMAs to ensure first-time fixes and fast repairs.

## Professional services

- SCADA and monitoring system design
- Project management for efficient commissioning, including utility and local coordination for AHJ compliance
- Remote and onsite SCADA and monitoring system commissioning resources for fast installation, quick interconnect process, and maximization of plant performance
- Dedicated engineering to accelerate asset onboarding and minimize time-to-data in PowerTrack

## Resources

PowerTrack stores all the resources you need for system commissioning and completing work orders, such as:

- User manuals
- Technical documentation
- Hardware installation guides
- Site configuration details
- Warranty information
- Training videos

Download our mobile app



# Making clean energy more resilient, manageable, and scalable

AlsoEnergy is unlocking the energy market by simplifying the management of clean power using monitoring and controls with advanced analytics. Our edge-to-cloud platform empowers you to participate in the evolving energy market, maximize the value of clean energy and storage assets, and scale portfolios.

From its founding, AlsoEnergy has led the market in clean energy portfolio optimization, driven by a passionate and innovative team with deep industry expertise.

As one of the first companies to introduce portfolio aggregation, AlsoEnergy set and maintains the industry standard for monitoring and managing clean energy assets. Now in its fifteenth year, AlsoEnergy continues to innovate and empower customers to capitalize on the growing clean energy market. Our global engineering and technical team supports renewable energy assets for companies on five continents, and is comprised of offices in the United States, Germany, India, and Japan.

## Industry Leader

**200,000+**  
Sites

**50+**  
Countries

**25**  
GW of Monitored Power

**15**  
Years

## Industry leaders rely on AlsoEnergy



## stem

In February 2022, AlsoEnergy was acquired by Stem, Inc. (NYSE: STEM) the leader in smart energy storage. With the increased coupling of solar and batteries creating new optimization opportunities, the combined company is positioned to lead the transition to a smart energy network, providing energy stakeholders with a unified and leading clean energy intelligence platform for solar and energy storage assets.